

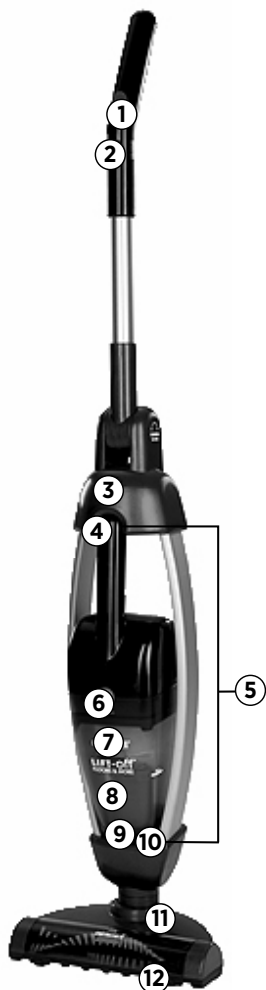


# LIFT-OFF FLOORS & MORE

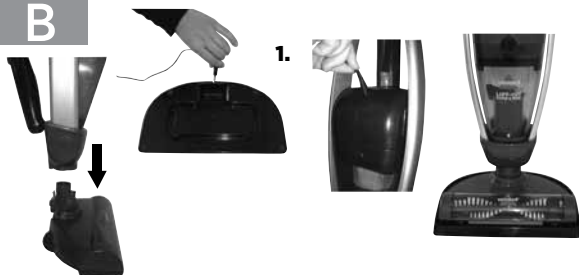


3396 SERIES  
220-240V

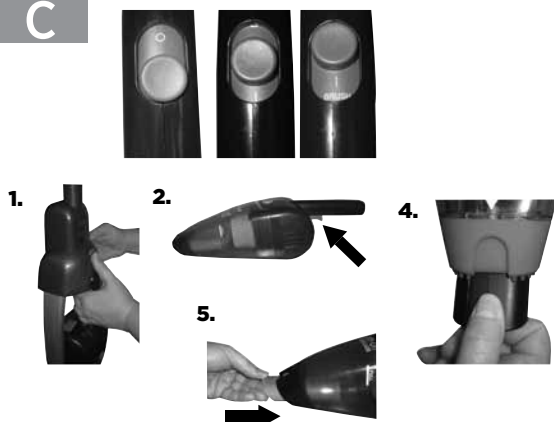
A



B



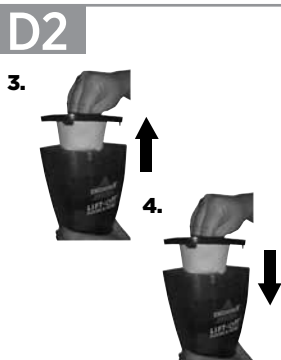
C



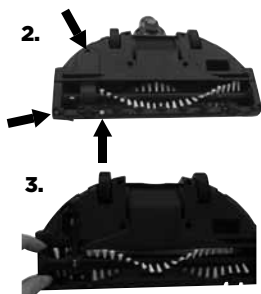
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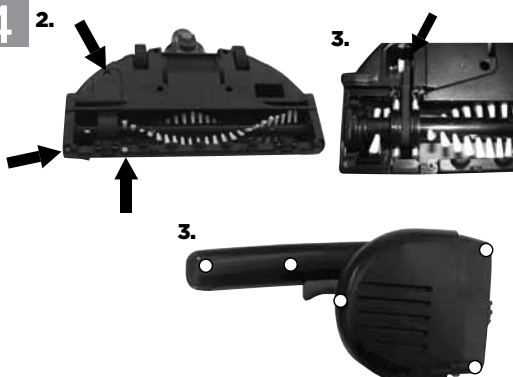
D2



D3



D4



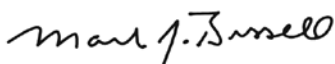
## Thanks for buying a BISSELL steam cleaner

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.





Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman & CEO

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## Symbol Definitions

	<b>WARNING</b>	AN ACTION OR ATTENTION IS NEEDED TO THIS AREA IN ORDER TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE, OR INJURY
	<b>TIP</b>	NOTE OR HINT WHICH IS NOT ESSENTIAL BUT MAY IMPROVE USABILITY
	<b>GUIDE</b>	READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS
	<b>WEEE</b>	DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT.

# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

When using an electrical appliance, basic precautions should be observed, including the following:



## WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK,  
OR INJURY:**

- » Unplug from electrical socket when not in use and before servicing.
- » Do not allow to be used as a toy.
- » This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cable or plug.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and return it to a service center.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Do not run appliance over cable.
- » Keep cable away from heated surfaces.
- » Do not unplug by pulling on cable.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- » Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Use only on dry, indoor surfaces.
- » Use only the charger supplied by the manufacturer to recharge.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Do not use without dust bag and/or filters in place.

## SAVE THESE INSTRUCTIONS FOR FUTURE USE

**FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.**

This model is for household use only.

## A

## Product View



Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

- |                                |                           |
|--------------------------------|---------------------------|
| 1 Power/Brush Roll On/Off      | 7 Filter                  |
| 2 2-Way Folding Handle Release | 8 Dirt Container          |
| 3 Hand Vacuum Release          | 9 Integrated Crevice Tool |
| 4 Charging Light Indicator     | 10 Pet Hair Nozzle        |
| 5 Detachable Hand Vacuum       | 11 Swivel Head            |
| 6 Dirt Cup Release             | 12 Pet Hair Lint Strip    |

## B

## Assembly

No tools are required for assembly; simply insert foot into body of unit until you hear a click.

### Charging

Before charging make sure unit is in the OFF position.

1. Insert the charging adapter plug into the charging port on the back of the unit or the bottom of the charging base.
2. When the unit is fully discharged, approximately 16 hours of charging is required for the battery to regain full capacity.

## C

## Operations

### Power switch

The power switch is located on the top of the handle. Settings include:

(O) = OFF

(I) = Suction ON

(BRUSH) = Suction and Brush ON

### Using your stick vacuum

1. Push power switch on to desired setting.
2. Easily clean hard floors, low pile carpet, and area rugs.
3. When finished cleaning, turn power switch to OFF (O) position.

### 2-way folding handle

This feature is great for cleaning under couches, beds and other hard to reach areas.

1. To release, push button located under power switch to bend handle forward for cleaning under furniture.
2. For space saving storage, push button to bend handle backward.

### Cleaning with the Removable Hand Vac

1. Remove hand vac by pressing the release button.
2. Power switch is located under handle and should be depressed while cleaning is taking place.
3. Easily clean messes on furniture, stairs, and other hard to reach areas. The Pet Hair Nozzle is designed to attract and pull pet hair and dirt from upholstery and carpet.
4. To access the integrated crevice tool, pull on tab on front of nozzle. Listen for click to know crevice tool is ready to use.
5. When done cleaning, simply push crevice tool back into unit.

## D Maintenance & Care

To maintain maximum cleaning performance, the following maintenance steps must be performed:

### D1 Emptying the dirt cup

Dirt cup should be emptied before debris reaches the FULL line on cup.

1. Turn power OFF (O) and remove hand vacuum from unit, as directed in step 1 "Cleaning with the Removable Hand Vac".
2. Hold hand vacuum vertically and depress the release button to release dirt container.
3. Gently pull dirt container away from the hand vacuum grip and remove the filter. Empty dirt into waste container.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.

### D2 Cleaning or Replacing the filter

The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.

Use only genuine BISSELL model number 52H6 replacement filters in your BISSELL vacuum. To purchase visit [www.BISSELL.com](http://www.BISSELL.com) or call 1.800.811.183 (For Australia inquiries) / 0.800.274.735 (For New Zealand inquiries).

#### To clean filter:

1. Turn power OFF (O).
2. Remove the dirt container from the hand vacuum, as directed in step 1 "Emptying the dirt cup" on page 6.
3. Remove filter and tap firmly against the inside of a waste container, removing any visible dirt.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.

**NOTE: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it.**

### D3 Brush roll and brush roll belt maintenance

The brush roll may accumulate debris such as strings, hair and fibers. This type of debris can wrap around the brush and diminish its ability to clean effectively.

#### To remove brush roll for cleaning:

1. Turn power OFF (O). Remove foot assembly from unit and turn over to access the brush roll.
2. Remove three Phillips head screws to remove the belt cover.
3. To remove brush roll, pull on the brush near the belt side. Clean off hair or other debris from brush roll.
4. Place cleaned brush roll back into foot of unit by aligning the non-belt side so it's seated in the nozzle.
5. Pivot the brush roll so the belt end slides into the slot in the nozzle.
6. Replace the belt cover and secure with three screws. Attach foot assembly on unit.

#### Brush roll reset:

If larger debris becomes lodged in the foot of the unit and the brush roll shuts off, turn the unit off and remove the obstruction. Wait approximately 15 seconds for the motor to cool down before turning back on. Brush will function again after allowing time to cool down.

### **Brush roll belt replacement:**

If the brush roll belt should break, call 1.800.811.183 (for Australia inquiries), 0.800.247.735 (for New Zealand inquiries), or visit [www.BISSELL.com](http://www.BISSELL.com) to purchase replacement belt number 2031608.

### **Replacement instructions:**

1. Turn power OFF (O). Remove foot assembly from unit and turn over to access the brush roll belt.
2. Remove three Phillips head screws to remove the belt cover.
3. Locate broken belt.
4. Replace belt.
5. Place brush roll back into foot of unit.
6. Replace the belt cover and secure with three screws.
7. Attach foot assembly on unit.

### **D4 Disposal of batteries**

If your Lift-Off Floors & More is to be disposed of, the batteries should be removed and disposed of properly.

1. **IMPORTANT:** Unplug Charger.
2. Remove hand vac from unit and remove dirt cup from handle.
3. Remove (5) Phillips head screws on the handle and cover.
4. Separate left and right cover.
5. Remove the entire battery assembly from the cover.
6. Remove (3) Phillips head screws between the motor and battery bracket.
7. Pull the motor, PCB, fuse, and inner wire through the middle of the battery bracket, separating the battery bracket and single battery from the motor, PCB, and inner wire.
8. Cut wires from the PCB and fuse to the battery bracket.
9. Keep battery packs together – DO NOT separate individual batteries. For proper battery disposal instructions, please contact your local authorities for requirements and regulations on safe disposal or recycling facilities in your area.
10. Discard remainder of product

**CAUTION: Disconnecting the battery will destroy the appliance and invalidate the warranty.**

# Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor. This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

## Limited Two-Year Guarantee

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product. BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

### FOR AUSTRALIAN CONSUMERS ONLY:

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS GUARANTEE IS IN ADDITION TO OTHER RIGHTS OR REMEDIES UNDER LAW. NOTHING IN THIS GUARANTEE EXCLUDES, LIMITS OR MODIFIES ANY LIABILITY OF BISSELL WHICH IS IMPOSED BY LAW, OR LIMITS OR MODIFIES ANY REMEDY AVAILABLE TO THE CONSUMER WHICH IS GRANTED BY LAW. TO MAKE A CLAIM UNDER THIS GUARANTEE CONTACT BISSELL AUSTRALIA PTY LTD (DETAILS ABOVE). CONTACT BISSELL PRIOR TO RETURNING ANY GOODS. WHERE AGREED, BISSELL WILL REIMBURSE REASONABLE POSTAGE / HANDLING COSTS (IF ANY) FOR RETURNING GOODS TO BISSELL.

## Consumer Care

**If your BISSELL product should require service or to claim under our Limited Two-Year Guarantee, please visit:**

### Website or E-mail:

[www.BISSELL.com](http://www.BISSELL.com)

### For Australian inquiries:

Monday - Friday 9am - 5pm

### BISSELL AUSTRALIA PTY LIMITED

42 Rocco Dr.

Scoresby 3179

Victoria

Australia

Telephone: 1-800-811-183

### For New Zealand inquiries:

Monday - Friday 9 am - 5 pm

### Parex Industries Ltd.

5 Tolich Place

Henderson 0610

Auckland

New Zealand

Telephone: 0800-247-735

Replacement parts and accessories are available for purchase. To purchase visit [www.BISSELL.com](http://www.BISSELL.com)

## Visit the BISSELL website: [www.BISSELL.com](http://www.BISSELL.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_ Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.**



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